

March 1, 2013

Re: Proceeding 03-123

I am not in favor of the 'default' caption off feature for IP based captel phones. I am requesting that all state equipment distribution programs, which already have to certify an applicant's hearing loss before helping them out BE exempt from this new rule. These people already demonstrated hearing loss and should retain the option to leave the captions ON at all times. State agencies already have a list of serial numbers and info, so please consider this exemption to the new rule especially for people who have trouble remembering things (i.e. Dementia, Alzheimer's). The same can be said for people who fear change/technology.

Sincerely,

Feta Fernsler